

International Travel Emergency Response Checklist

H v] À C E travel process as defined by [Safety Code of Practice 38 International Travel](#) prior to travel. This includes ensuring that a risk assessment, which details full contingency plans for emergencies, is completed and authorised at the appropriate authorisation level and that travel insurance cover is in place (travellers should ensure they have emergency assistance details noted on their risk assessment / have downloaded travel assistance App prior to travel as required)

Unfortunately, there are circumstances where travellers can find themselves in need of emergency

Have local emergency services been informed involved?	
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Has Insurer / Emergency Assistance provider been notified (if appropriate)?

Give below details if not known by caller

* AIG Lifeline Plus Assistance Emergency

Number : +44 (0) 1273 456 462 24 hours a day, 365 days a year). You will need to quote policy

number 0010016165 NB if the traveller is not incapacitated, they can do this themselves via

the [Lifeline Plus Travel Assistance App](#).

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